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## CANCELLATION OF LESSONS

Welcome to **Ahart Aviation!!** In order to better serve you, we have assembled information so that you will know what to expect from our flight school. We started in 1985 and have steadily grown to the organization we are today, emphasizing superior service. Enclosed you will find attachments covering our aircraft, insurance, medical examiners, and a copy of our rental agreement.

From time to time, questions about canceling flight lessons that have already been scheduled arise. Our flight instructors receive their pay based on the hours that they instruct their students. When you schedule a lesson, they have their time reserved for you. If you cancel without adequate notice, they will be unable to fill their schedule with another student. The following is our policy regarding lesson cancellations.

## NO CHARGE TO STUDENT IF:

Ahart is advised of the lesson cancellation no less than 24 hours before the scheduled instruction. Please note even though you may call to reschedule the lesson, if the minimum 24 hours notice is not provided, the cancellation fee will apply.

## NO SHOW OR CANCELLATION FEE OF \$45.00 per HOUR, IF:

For any reason the student does not provide the minimum 24 hours notice of cancellation

or:

For any reason the student does not arrive at Ahart for the scheduled instruction at the prearranged time.

## WEATHER

If there are any issues with weather, the student must speak with their instructor prior to canceling their lesson. This is because very often the instructor will substitute ground instruction for flight instruction, if the weather is not conducive to flying. *If a cancellation due to weather is required, only the student s assigned instructor may cancel the lesson.* The above policy does not apply to student solo flight. However, the student must contact Ahart, prior to the time of the scheduled flight, to cancel the reserved plane.

Finally, if cancellations become habitual with any student, it may be requested of their instructor to no longer schedule instruction for that student until such time the student can be committed to their education in aviation.

Please contact any staff member with questions. Likewise, if there is anything I can do to make your flight training more enjoyable, please let me know. I thank you for choosing Ahart Aviation Services

**Bill Komanetsky**